

APPENDIX 'H'

FOR THE LICENSING REVIEW

OF

BAYLIS HOUSE

Before Licensing Committee of Slough Borough Council on 2 September 2014.

WITNESS STATEMENT OF SANDEEP SHETTY

1. I am the Designated Premises Supervisor (DPS) for Baylis House (the hotel) and make this statement in relation to the review of the premises license of the hotel taking place on 2 September 2014.
2. Following the incident of 22 January 2014 myself and other senior members of the hotel had various meetings with the police and officers from the Licensing department of the council. One of the actions which has been taken by the police in conjunction with Slough's Licensing Department is to propose a new premises license with a whole new set of conditions. The conditions are overall more suitable to our business needs and the licensing objectives. Myself as DPS and other managers of the hotel welcome the conditions save for the proposed condition 23 which reads:

The identity of all individuals who have made a room booking and/or are staying as a hotel guest, must be verified and a copy of their photographic ID taken. The copy must be kept for a minimum of 6 months and be kept in accordance with the Personal Data Retention Policy and be made available for inspection by a authorised officer of Police officer

3. In an email from Debbie Permain dated 23 may 2014 she confirmed that the second part of this condition has been amended to read as follows:

A Personal Data retention policy must be in place and be in compliance with any guidance/recommendations issued by the Information Commissioner's Office (IOC)

4. Myself and all the staff of the hotel are fully committed to the licensing objectives including in particular the protection of children and the prevention of crime. I further understand that our solicitor and colleagues attended a meeting with Ms. Permain and officers from Licensing on 11 July 2014. I understand that Mr. Sims of Slough Licensing department said that a number of hotels were being targeted in the borough by men involved in child sex exploitation. I take the reports as well as the incident of 22 January 2014 seriously but feel that the proposed condition 23 goes too far. The requirement to only accept bookings from guests arriving with photographic identity will mean that many potential guests will have to be turned away. This would have a detrimental impact on our business. Many of our guests

simply do not arrive with photographic identity. In previous discussions we have expressed concern that this would dissuade our corporate clients but it applied across the board.

5. Naturally the Licensing Committee would want assurance that the incident of 22 January 2014 going forward would either be prevented or that we would be able to supply the police with sufficient information to enable them to track down the suspects. A Crime Prevention Survey Report dated 23 June 2014 was completed and a number of safety and crime prevention measures were recommended. I can confirm that we are in the process of implementing these recommendations. We also take proof of identity for guests booking in at reception and we have CCTV which captures the identity of all persons visiting reception. We therefore feel that we have taken appropriate steps to meet the police concerns. There is no evidence that the hotel is the target of this type of behaviour. It is also the case that people presenting no safeguarding or criminal risk will come to the hotel but not have photographic identity. An example was given during discussions with the police and licensing of a single mother who arrived late at night without any photographic identity. It appears disproportionate to have to turn such a person away and so some flexibility should be allowed in my view. We would like to propose that condition 23 is amended as follows:

*The identity of all individuals who have made a room booking and/or are staying as a hotel guest, must be verified and **where practicable** a copy of their photographic ID taken. The copy must be kept for a minimum of 6 months and be kept in accordance with the Personal Data Retention Policy and be made available for inspection by a authorised officer of Police officer*

6. We have no objections to the other conditions being proposed by the police and gladly welcome the opportunity to work closely with the police to safeguards children and prevent crime occurring on the establishment. We do feel however that condition 23 goes too far and would ask that the Licensing Committee include the amendment to condition 23 in setting conditions for the premises license.

SIGNED.....DATE 12/08/14

FOR THE LICENSING REVIEW

OF

BAYLIS HOUSE

Before Licensing Committee of Slough Borough Council on 2 September 2014

WITNESS STATEMENT OF GARY GURTEJ

1. I have been employed by Baylis Hotel (the hotel) since June 2013. I am making this statement in relation to the incident which occurred on 22 January 2014 which is said to have involved an incident of child sexual exploitation.
2. On the night of 22 January 2014 I was on duty as the Night Porter. I was responsible to cover reception and to patrol the hotel building. I had a mobile device keeping me in touch with any calls coming in to reception.
3. During my shift I received a call from a guest complaining that some of her neighbours were making noise and she could not sleep. She also said that she saw two guests having sex in the corridor. She did not say that one of the persons involved was a child. I went immediately to the corridor and spoke with the guest. I did not see anything untoward taking place in the corridor but spoke with the guest who made the complaint at the doorway of her room. She pointed out the room where the noise was coming from. The guest complaining did not suggest that the persons involved in sexual activity were involved in the room where the noise was emanating from.
4. I knocked the door where the noise was coming from and warned a man answering the door of the complaint and to keep the noise down. I did not report anything to the police as there was no indication that a crime had taken place nor that a crime involving children had taken place.
5. I later returned to the corridor to check on noise levels. I heard noise from the room and I knocked the door and warned a male occupant that they would have to leave if the noise persisted. There were further complaints about the noise from that room so I asked for them to leave the premises. When they took too long, I called a colleague to help me evict them from the room. They finally left the premises around 4am.
6. I understand that it is being said that I should have made a report to the police. However there was no indication on the night that a crime had taken place or that a crime involving children had or was taking place. I therefore do not accept that I acted inappropriately. If there was any suggestion of child sexual abuse I would have reported that matter to the police without delay.

SIGNED

.....DATE.....12-8-14.....



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This stunning Grade I listed building is rich in historical background. Our Hotel has 40 rooms and is surrounded by 4 acres of landscaped grounds.
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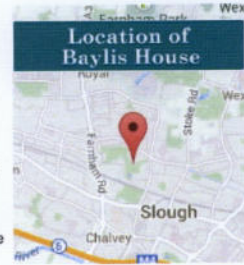
- Arabian Nights at Baylis House 24 Aug 2014
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- 09 Jul 2014
[Wedding Open Day](#)



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Stay 2 nights and enjoy a Continental Breakfast on both days and Dinner on 1 night. PLEASE NOTE - A PHOTOCOPY OF PHOTOGRAPHIC ID WILL BE TAKEN DURING THE CHECK IN PROCESS.

Check-In Date	Quantity of Rooms	
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Aug 14

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Wedding Open Day



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 Baylis House Slough

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You are booking directly with Baylis House Slough

Enter your details below to complete the booking
Reservation Details

Check-in: 13 August 2014 **Check-Out :** 14 August 2014

1 X Single Room Free Wifi and Parking £65

Optional Extras - Enhance Your Stay (May be charged on arrival)

VIP Treatment : £15.00

We'll organise to have a fruit basket and a bottle of wine in your room, ready for when you arrive

Price: £65

Payment Details  (Secure Checkout)

Card Type * **Maestro**

Card Number *

Name on card *

Expiry Date * 01 - Jan 2014

CVV Code * Last 3 digits on the back of card



Guest Details

Title:

First Name *

Last Name *

Street Address *

Street Address

Town/City *

County/State *

PostCode/Zip *

Country * **England**

Email Address: * Your confirmation email will be sent here

Confirm Email Address: * Please retype your Email Address

Phone: *

Mobile No: Use International format e.g. 00353861234567

Approximate Arrival Time: **Unknown**

Please add any comments and/or an address for Gift Vouchers

Cancellations within 48 hours of the day of arrival, or 'no shows' entitle us to charge 100% of the value of the first night accommodation.

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Agree to T&C * I have read and agree to the terms and conditions

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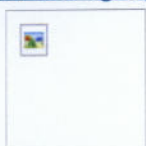
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09

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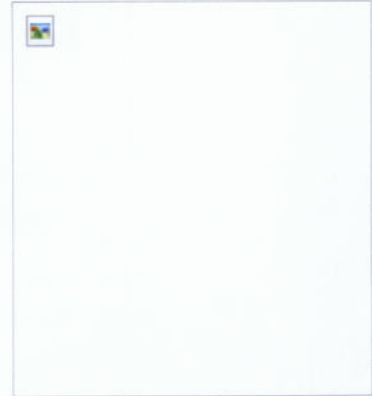
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BAYLIS HOUSE TERMS AND CONDITIONS

Cancellations within 48 hours of the day of arrival, or 'no shows' entitle us to charge 100% of the value of the first night accommodation.

With 'Advance Purchase' products the credit card is charged upon booking and is strictly non-refundable and non-amendable.

PLEASE NOTE - A PHOTOCOPY OF PHOTOGRAPHIC ID WILL BE TAKEN DURING THE CHECK IN PROCESS.

Sims Michael

From: Winston Brown [winston.brown@]
Sent: 13 August 2014 17:21
To: Sims Michael
Cc: 'Pearmain Debie'
Subject: FW: Confirmation: 39069 (Committee)

Follow Up Flag: Follow up
Flag Status: Blue

This is print out of what those booking online now receive.

-----Original Message-----

From: Ian Faithfull [mailto:]
Sent: 13 August 2014 11:48
To:
Subject: Confirmation: 39069 (Committee)

Dear Mr Licensing Committee:

This letter is to confirm your reservation arriving on Monday August 18, 2014 and checking out on Tuesday August 19, 2014 which is a total of 1 night(s).

We have reserved 1 room(s) which is a Superior Double. The rate for 2 adults and 0 children will be £ 0.00 per night per room.

Room Cancellation Policy- Kindly note our amended hotel room cancellation Policy - with effect from 10th May 2011. Please note that booking can be cancelled free of charge up to 7 days before arrival. For all cancellations after that period a 50% cancellation charge on total reservation will apply. No refunds are possible for cancellations with less than 24 hour notice. Cancellations must be made in writing.

PLEASE NOTE THAT A COPY OF YOUR PHOTO ID WILL BE TAKEN DURING THE CHECK IN PROCESS

We look forward to welcoming you to Baylis House. If you have any questions please do give us a call. Your confirmation number is 39069.

Yours Sincerely,

Reception

Sims Michael

From: Winston Brown [winston.brown
Sent: 11 August 2014 09:50
To: 'Pearmain Debie'
Cc: Sims Michael
Subject: RE: Baylis House, Stoke Poges Lane, Slough
Follow Up Flag: Follow up
Flag Status: Blue

thanks

From: Pearmain Debie [mailto: [REDACTED]
Sent: 11 August 2014 09:37
To: 'Winston Brown'
Cc: 'Sims Michael'
Subject: RE: Baylis House, Stoke Poges Lane, Slough

Winston

The proposed wording for the ID scanner would be:

'Identification system and ID Scanner to be installed. The scanning system shall be maintained, so far as is reasonably practicable, in efficient working order and the relevant Authorities informed as soon as is reasonably practicable in the event of the system failing or being out of repair.'

Regards

Debie

Debie Pearmain | Police Licensing Officer | Telephone [REDACTED] | Internal [REDACTED]
Address: Windsor Police Station, Alma Road, Windsor, Berkshire SL4 3ES |
E Mail: [REDACTED]

From: Winston Brown [mailto:winston.brown]
Sent: 10 August 2014 12:38
To: Pearmain Debie
Cc: 'Sims Michael'
Subject: RE: Baylis House, Stoke Poges Lane, Slough

I have noted this change below. In reviewing the paperwork and as discussed when we last met you referred to the alternative of an ID scanner. I have no instructions on this alternative but in order to fully advise on this aspect I would be grateful if you could confirm what wording you would propose in relation to an ID scanner. We do need to appreciate how that would differ from the current draft condition 23 thanks

Winston Brown
Solicitor
Brown and Co Solicitors
161-165 Greenwich High Road
Greenwich
London SE10 8JA

18/08/2014

From: Pearmain Debie [mailto: [REDACTED]]
Sent: 28 July 2014 10:26
To: 'Winston Brown'
Cc: 'Sims Michael'
Subject: Baylis House, Stoke Poges Lane, Slough

Dear Winston

In relation to the 24 requested conditions I would like to remove condition number 1 which relates to the Town Link radio.

Regards

Debie

Debie Pearmain | Police Licensing Officer | Telephone: [REDACTED] Internal: [REDACTED]
Address: Windsor Police Station, Alma Road, Windsor, Berkshire SL4 3ES |
E Mail: [REDACTED]